

People's Home Health

Pensacola, FL



Challenge: Clinicians needed a reliable, lightweight mobile device to provide point-of-care home health services. The solution also needed to be scalable enough to accept more users and grow as the company expanded, while minimizing downtime.

Solution: Panasonic Toughbook T-series notebooks, LIND power adaptors and InfoCase "Always On" cases.

Results: Increased number of customer visits and clinician productivity due to maximum uptime. And a complete home health solution that can handle the exponential growth of the company's expanding database applications.

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DataSource Mobility can
assist you in deploying
your healthcare solution
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People's Home Health of Pensacola, FL provides in home point-of-care services to critical care patients, visiting over 1,300 patients per month. Clinicians are on the road and in and out of patient homes up to seven times a day. Seeing so many patients daily requires a mobile device that can withstand the bumps, drops, spills, and extreme temperatures of the Florida coast. Not only does the unit need to be durable, but it must be reliable. Downtime is not an option when patient care is at stake.

Karen Ayers, Executive Director, People's Home Health states, "In the past we had a lightweight laptop, but the device could not withstand the rigors of a home health nurse. The screen visibility was extremely low making it hard to read important patient data. We had short battery life and we experienced too many failures and downtime, having to replace the devices after two years."

"Productivity was greatly impacted when a computer failed. Usually it would require a clinician to travel back to the office and have the computer changed out for a working one. Not only was travel time a concern, but also the possible loss of patient information. Add to that the staff time required to set-up another computer for the clinician. The impact was felt throughout our organization," added Bethany Sanders, IT Manager, People's Home Health.

Another key factor involved the recent purchase of People's Home Health from Sacred Heart, a not-for-profit organization. Now that People's Home Health must meet profit and loss objectives, Karen added, "We needed a reliable, long-term investment that could grow with the company."

People's Home Health chose DataSource Mobility as their IT partner because of a recommendation from Panasonic and the expertise of the team at DataSource Mobility. "They were extremely knowledgeable and helpful to us throughout the evaluation and implementation process. And because of their expertise they told us they were confident the Panasonic Toughbook T-series would be the perfect device for our needs, and they were right," said Karen.

The Panasonic Toughbook T-series is a lightweight, durable, wireless device that enables clinicians to administer patient care in the home, collect patient data and transmit the information to the main database. The Panasonic Toughbook has enabled People's Home Health to notice improved productivity due to maximum uptime, faster processor speeds and wireless transmission.

Karen went on to add, "Our clinicians have told us that they are very happy with Panasonic Toughbook devices because they are faster, have great screen visibility, including a screen rotation utility for ease of entering information, and they are lightweight. Happy employees mean better results and that's what we are seeing!"

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